2022 ESG datasheet

| Environment | 2022 | 2021 | 2020 | | | | | |
|--|---------|----------------------|---------|--|--|--|--|--|
| Greenhouse gas emissions | | | | | | | | |
| Direct (Scope 1) GHG emissions (tCO ₂ e) | 281 | 279¹ | 341 | | | | | |
| Indirect (Scope 2) GHG emissions (tCO ₂ e) | 66 | 6 ² | 1,420 | | | | | |
| Other indirect (Scope 3) GHG emissions (tCO ₂ e) | 146,928 | 152,710 ³ | 100,752 | | | | | |
| GHG emissions intensity (tCO₂e per USD 1m revenue) | 76.5 | 82.4 4 | 80.9 | | | | | |
| Change in GHG emissions (%) | -3.75%⁵ | +49% 6 | +87% | | | | | |
| | | | | | | | | |
| Electricity consumption | | | | | | | | |
| Total electricity consumption ⁷ (MWh) | 9,110 | 6,344 | 4,861 | | | | | |
| Share of renewable energy of total electricity consumption (%) | 100% | 80% | n/a | | | | | |
| | | | | | | | | |
| Internal carbon tax | | | | | | | | |
| Funds resulting from internal carbon tax (USD) | 2.25m | 1.67m | 1.05m | | | | | |
| Internal carbon tax funds invested in Climate Transformation | | | | | | | | |
| Fund projects (USD) | 2.6m+ | 1.05m | n/a | | | | | |
| Number of projects we invested in through Climate | | | | | | | | |
| Transformation Fund | 16 | 11 | n/a | | | | | |

- 1.2.3.4.6 Restated due to a calculation error and incomplete data omission that came to light during the preparation of the 2022 ESG report.
 - ⁵ Excludes carbon removal tons.
 - Since not all utility data was available at the time of publication of this report, we have made estimates based on square footage wherever that is applicable.
 We are also restating the data for 2021 and 2020 based on improved data quality.
 - ^{8, 10} Restated due to a change in definition to management level 5 8.
 - 9,11 Restated due to a change in definition to management level entry 4.

| Social | | 2022 | | | 2021 | | | 2020 | |
|----------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Employees (# (%)) | | | | | | | | | |
| By management level | Women | Men | Total | Women | Men | Total | Women | Men | Total |
| CXO | 1 (0%) | 6 (0.2%) | 7 (0.1%) | 2 (0.1%) | 7 (0.2%) | 9 (0.2%) | 1 (0.1%) | 6 (0.3%) | 7 (0.2%) |
| Manager ⁸ | 221 (9.4%) | 376 (12.2%) | 597 (11%) | 235 (9.4%) | 412 (12.6%) | 647 (11.2%) | 176 (12.5%) | 304 (13.3%) | 480 (13%) |
| Non-Manager ⁹ | 2,126 (90.6%) | 2,711 (87.6%) | 4,837 (88.9%) | 2,272 (90.5%) | 2,855 (87.2%) | 5,127 (88.6%) | 1,226 (87.4%) | 1,972 (86.4%) | 3,198 (86.8%) |
| Total employees | 2,348 | 3,093 | 5,441 | 2,509 | 3,274 | 5,783 | 1,403 | 2,282 | 3,685 |
| | | | | | | | | | |
| By employment type | Women | Men | Total | Women | Men | Total | Women | Men | Total |
| Permanent | 2,331 (99.3%) | 3,068 (99.2%) | 5,399 (99.2%) | 2,460 (98%) | 3,230 (98.7%) | 5,690 (98.4%) | 1,378 (98.2%) | 2,266 (99.3%) | 3,644 (98.9%) |
| Temporary | 17 (0.7%) | 25 (0.8%) | 42 (0.8%) | 49 (2%) | 44 (1.3%) | 93 (1.6%) | 25 (1.8%) | 16 (0.7%) | 41 (1.1%) |
| Total employees | 2,348 | 3,093 | 5,441 | 2,509 | 3,274 | 5,783 | 1,403 | 2,282 | 3,685 |
| | | | | | | | | | |
| By region | Women | Men | Total | Women | Men | | Total Women | Men | Total |
| Asia | 0 (0%) | 4 (0.1%) | 4 (0.1%) | 0 (0%) | 3 (0.1%) | 3 (0.1%) | 0 (0%) | 0 (0%) | 0 (0%) |
| Europe | 1,986 (84.6%) | 2,804 (90.7%) | 4,790 (88%) | 2,090 (83.3%) | 2,934 (89.6%) | 5,024 (86.9%) | 1,226 (87.4%) | 2,125 (93.1%) | 3,351 (90.9%) |
| North America | 324 (13.8%) | 262 (8.5%) | 586 (10.8%) | 364 (14.5%) | 287 (8.8%) | 651 (11.3%) | 158 (11.3%) | 131 (5.7%) | 289 (7.8%) |
| Oceania | 38 (1.6%) | 23 (0.7%) | 61 (1.1%) | 55 (2.2%) | 50 (1.5%) | 105 (1.8%) | 19 (1.4%) | 26 (1.1%) | 45 (1.2%) |
| Total employees | 2,348 | 3,093 | 5,441 | 2,509 | 3,274 | 5,783 | 1,403 | 2,282 | 3,685 |
| | | | | | | | | | |
| By age | Women | Men | Total | Women | Men | Total | Women | Men | Total |
| <30 | 1,139 (48.5%) | 1,132 (36.6%) | 2,271 (41.7%) | 1,375 (54.8%) | 1,350 (41.2%) | 2,725 (47.1%) | n/a | n/a | n/a |
| 31-50 | 1,188 (50.6%) | 1,913 (61.8%) | 3,101 (57%) | 1,118 (44.6%) | 1,866 (57%) | 2,984 (51.6%) | n/a | n/a | n/a |
| >50 | 21 (0.9%) | 48 (1.6%) | 69 (1.3%) | 16 (0.6%) | 58 (1.8%) | 74 (1.3%) | n/a | n/a | n/a |
| Total employees | 2,348 | 3,093 | 5,441 | 2,509 | 3,274 | 5,783 | n/a | n/a | n/a |
| | | | | | | | | | |
| By gender | Women | Men | | Women | Men | | Women | Men | |
| CXO | 14.3% | 87.5% | | 22.2% | 77.8% | | n/a | n/a | |
| Managers 10 | 37% | 63% | | 36.3% | 63.7% | | n/a | n/a | |
| Non-Managers ¹¹ | 44% | 56% | | 44.3% | 55.7% | | n/a | n/a | |
| New hires | 42.6% | 57.4% | | 47.4% | 52.6% | | n/a | n/a | |
| Total | 43.2% | 56.8% | | 43.4% | 56.6% | | n/a | n/a | |

Klarna.

| Social - continued | 2022 | | | 2021 | | | 2020 | | |
|---|-----------------|----------|---------------|-------|---------------|-------|-------|-----|-------|
| Employee engagement survey | | | | | | | | | |
| Employees who took the annual employee engagement survey 12 | | | 86% | | | 81% | | | 90% |
| Overall satisfaction score from employee engagement survey | 64% | | | 75% | | | 77% | | |
| | | | | | | | | | |
| Training | | | | | | | | | |
| Number of mandatory trainings on Looop | | | 36 | | | 34 | | | n/a |
| Completion rate of compliance training (% of total workforce) 13 | 91% | | | 90% | | | 94.5% | | |
| Completion rate of AML/CTF training (% of total workforce) 14, 15 | | | 91% | | | 90% | | | 94.5% |
| Completion rate of data privacy training (% of total workforce) 16 | | | 91% | | | 96% | | | 92% |
| Completion rate security awareness training (% of total workforce) 17 | | | 82% | | | 96% | | | 97% |
| | | | | | | | | | |
| Parental leave | Women | Men | Total | Women | Men | Total | Women | Men | Total |
| Number of employees who took parental leave | 405 | 360 | 765 | n/a | n/a | n/a | n/a | n/a | n/a |
| | (17.25%) | (11.64%) | (14.06%) | | | | | | |
| | | | | | | | | | |
| Compensation & benefits | | | | | | | | | |
| Number of employees participating in RSU program | 4,678 (85.98 %) | | 3,773 (67.4%) | | 2,121 (57.5%) | | | | |
| | | | | | | | | | |
| Political advocacy | | | | | | | | | |
| Spend on public affairs activities (SEK) 18 | | | 34.1m | | | 19.1m | | | n/a |
| | | | | | | | | | |
| Global tax commitment | | | | | | | | | |
| Cash income taxes paid (SEK) | | | 214m | | | 229m | | | 150m |

| Governance | | | |
|---|-----------|---------------|-------|
| Board of Directors in 2022 | | | |
| By gender | Women | Men | Total |
| Board of Directors | 2 (28.6%) | 5 (71.4%) | 7 |
| Audit, Compliance & Risk Committee (ACRC) | 2 (66.7%) | 1 (33.3%) | 3 |
| Remuneration Committee | 1 (33.3%) | 2 (66.7%) | 3 |
| | | | |
| By type | Executive | Non-Executive | Total |
| Board of Directors | 1 (14.3%) | 6 (85.7%) | 7 |
| Audit, Compliance & Risk Committee (ACRC) | 0 | 3 | 3 |
| Remuneration Committee | 0 | 3 | 3 |



^{12,} Includes employees and line consultants.

^{13, 15, 16, 17} The completion rate also includes employees on leave (e.g., parental leave, long-term sick leave).

^{14.} The ML/TF employee training is part of the mandatory Compliance online training.

^{18,} Restated due to improved data quality.